

# FAQ (Frequently Asked Questions)



受け継ぐ、磨く、  
日本の“わざ”  
食文化と人をつなぐ、次世代への架け橋

NO	Questions	Answer
<b>Access &amp; Venue</b>		
1	How can I access the venue?	Kyoto Subway Tozai Line: Approx. 4-minute walk from "Uzumasa Tenjingawa" Station. Randen: Approx. 5-minute walk from "Randen Tenjingawa" Station. JR Sagano Line: Approx. 13-minute walk from "Hanazono" Station. Please use public transportation.
2	Is there parking available?	No, there is no parking at the venue. Please use public transportation.
<b>Event Overview</b>		
3	Is there an admission fee?	Admission is free. However, fees apply for certain workshops, food, drinks, and merchandise.
4	What happens in case of rain?	The event will be held rain or shine. In the event of severe weather where safety cannot be guaranteed, the event will be cancelled. Any cancellations will be announced on this official website.
5	Will there be admission limits during peak hours?	There are no admission limits, but please note that food, drinks, and workshop materials are limited in quantity and may sell out.
6	Are wheelchairs and strollers allowed?	Yes, they are allowed. Please follow the instructions of the staff during busy times.
7	Can I bring children?	Yes. However, please note that there are no childcare facilities or dedicated children's areas. Underage drinking is strictly prohibited.
8	Are pets allowed?	As a general rule, pets are not allowed.
9	Are service dogs allowed?	Yes, service dogs are allowed. However, access to certain areas may be restricted due to food hygiene regulations.
<b>Food &amp; Beverage</b>		
10	Can I bring my own food and drinks?	As a general rule, outside food and drinks are not permitted.
11	Is there a dining area?	Yes, there are eating and resting spaces within the venue.
12	Is food and merchandise guaranteed to be available?	No. Quantities are limited and sales will end once items are sold out.

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<b>Workshops &amp; Programs</b>		
13	Do I need a reservation for the workshops?	Some workshops require advance reservation. Please check the details for each specific activity.
14	Am I allowed to take photos or videos of the talk sessions and workshops?	Photography and filming are permitted for personal use only. Please be mindful of other guests' privacy. Staff may ask you to stop if it interferes with the event. Commercial filming (excluding media press) is prohibited.
15	Can I ask the performers/guests for autographs or commemorative photos?	Autographs and commemorative photos are not scheduled. Please refrain from making these requests.
16	Can I check the ingredients used in food tastings?	A list of ingredients for the tastings will be posted at the venue on the day of the event.
17	Is there support for food allergies?	We do not offer individual allergy-friendly alternatives. Please check the ingredient labels and consume at your own discretion.
18	What are the payment methods for paid content?	As a general rule, only cash is accepted.
19	Are there student or senior discounts for paid content?	No, there are no student or senior discounts.
20	Until what time are food and drinks served?	Serving is scheduled until 4:00 PM, but this may change depending on the situation.
<b>Facilities &amp; Others</b>		
21	Can I smoke at the venue?	Smoking is strictly prohibited throughout the entire venue. There are no smoking rooms available.
22	Are there restrooms?	Yes, there are restrooms inside the venue. Please follow the directional signs.
23	Are there lockers or a cloakroom?	No, there are no lockers or cloakrooms.
<b>Facilities &amp; Others</b>		
24	Can I post photos taken at the venue on social media?	Yes, for personal use only. Please be careful not to infringe on the privacy of other guests.
25	Is there support in foreign languages?	Some signage is available in English, but there are no dedicated interpreters on-site.
26	What should I do if I feel unwell?	Please speak to a nearby staff member or go to the information desk.
27	What infectious disease measures are in place?	Hand sanitizers are provided. If you are not feeling well, please refrain from visiting. We appreciate your cooperation.
28	What should I do if I lose something?	Please report it to the information desk or a staff member.
29	Will there be media coverage/filming at the venue?	Yes. The organizers and media may take photos or videos for promotional and news purposes. Please be aware that you may appear in TV, newspapers, websites, or social media.